

## **Terms and Conditions for HARTLEY'S HOUNDS Dog Daycare.**

**Acceptance of Terms:** By enrolling your dog in our daycare, you agree to these terms and conditions.

**Registration Requirements:** All dogs must be registered with the daycare, including providing up-to-date vaccination records, microchip information, and emergency contact details.

**Vaccination and Health:** All dogs must be vaccinated against core diseases and be free from parasites and infectious diseases.

**Owners must inform the daycare of any medical conditions or special dietary needs.**

**Behaviour Requirements:** Dogs must be socialised and non-aggressive towards other dogs and staff. Any history of aggression must be disclosed at registration.

**Drop-off and Pick-up Times:** Dogs must be dropped off and picked up within the posted daycare hours.

**Late pick-ups may incur additional charges.**

**Fees and Payments:** Fees must be paid before the start of a new week for the daycare services.

**Refunds are not provided for missed days unless the daycare cancels a session.**

**Liability Waiver:** The daycare is not responsible for injuries or illnesses that occur during daycare, provided all reasonable care and supervision were exercised.

**Cancellation and Refunds:** Cancellations must be made at least 48 hours in advance to avoid charges. Refunds are not available for no-shows or late cancellations.

**A 7 day notice is required for changing a regular day/ dropping a day or leaving.**

**Emergency Procedures:** In the case of an emergency, the daycare will contact the listed emergency contact and/or the dog's veterinarian.

**Amendments to Terms:** The daycare reserves the right to amend these terms at any time. Notice of changes will be provided to registered owners.

**Please read these terms thoroughly. By using our services, you acknowledge and agree to abide by these conditions.**